

Protecting garment sector workers: occupational safety and health and income support in response to COVID-19 pandemic

Post Distribution Monitoring Key Findings in Lao PDR



Program to achieve two objectives

- 1** To protect employees, workers and their families from the direct and indirect risks of the COVID-19 pandemic
- 2** To cushion enterprises against immediate employment and income losses and compensate workers for the loss of income due to the COVID-19

In partnership with:



31 factories surveyed

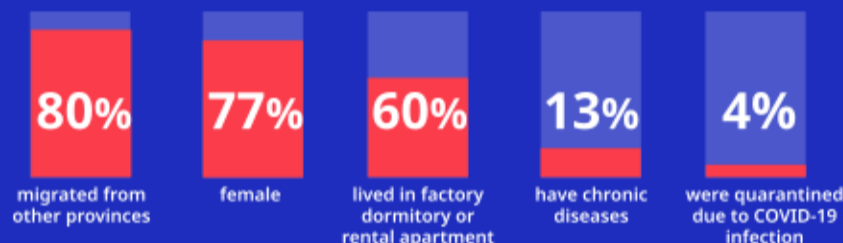


29 had to suspend operations due to COVID-19 prevention measures for a period of 11 to 365 days

5 reported the suspension of operations due to other factors

1 was preparing to terminate its operations

6 had suspended operations temporarily



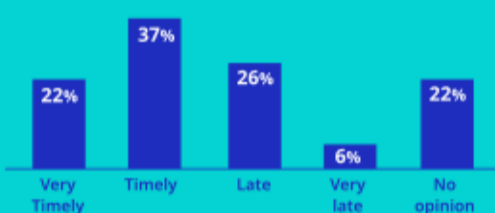
345 workers interviewed

Delivery of income support

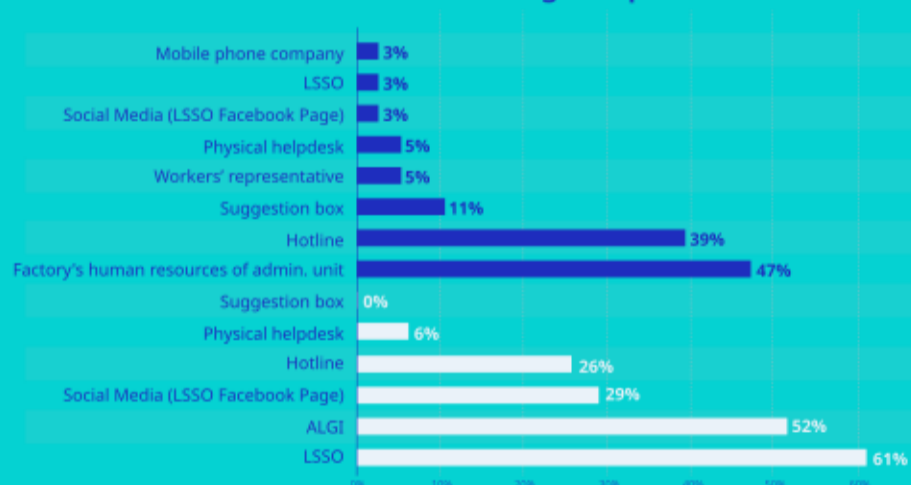
Income support payment modality



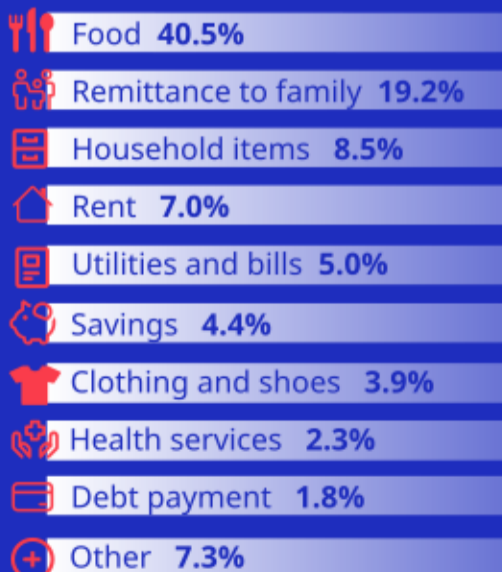
Timeliness of income support



Percentage of surveyed workers and factories that have used the following complaint and feedback channels



Use of support



The outcome

55% of surveyed workers received income support

45% of surveyed workers did not receive income support

workers who were not members of LSSO or inactive; newly recruited; workers who did not have a bank account or could not be contacted



Perceived impacts

Perceived positive changes in workers' lives ↔ Reduced stress; increased ability to prepare food; better sleep; increased feelings of security; better protection and improved healthcare

Perceived impacts on factories ↔ Less stressed, more cheerful and active workers, better working atmosphere, reduced burden on factory, better ability to retain workers, more stable production at the factory

Impact on LSSO ↔ Increase in the number of garment workers that had access to social security; increased awareness of social security rights

