

► **Figure 3.15 Selected actions to strengthen and adapt institutional and operational capacities**

	Dimension	Actions to strengthen the social protection system	Additional actions for climate action and a just transition
Policy and governance	Policy, strategy and legal frameworks	► Social protection policies and strategies formulated, regularly updated and implemented through participatory national dialogue	► Integration of social protection and climate policies and strategies, legal frameworks adjustments accordingly and needs assessments
	Governance and coordination	► Social protection institutions are well resourced and well coordinated with other sectors	► Coordination with other sectors pertinent to just transition, climate change adaptation and disaster response
	Financing	► Sustainable and equitable financing strategies	► Costing scenarios adjusted to climate and transition impacts and pre-arranged financing
Scheme design	Monitoring and evaluation	► Policymaking informed by evidence on process and impact	► Climate-specific performance indicators
	Eligibility and qualifying conditions	► Eligibility criteria set in line with international standards	► Capacity for flexible adjustment of criteria to respond to new needs
	Adequacy: level, value, frequency and duration	► Level and duration of benefits and quality of services aligned with international standards	► Capacity for short-term and long-term adaptation of benefit parameters to ensure adequacy
	Comprehensiveness	► Full range of life-cycle risks covered, with linkages to complementary services	► Linkages to active green and climate-sensitive labour market policies, skills, agricultural support and insurances
Operations and delivery	Outreach, enrolment, contribution collection, benefit delivery, grievance mechanisms	► Inclusive and on-demand access across the delivery chain and progressive digitalization of processes	► Standard operating procedures and contingency plans for service continuity and surge capacity for increased demands
	Information systems	► Interoperable social protection information systems, including national single registries	► Linkages to disaster risk management and humanitarian registries, early warning system and geographic information system databases